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To download the latest version of QuickTime, log on to <http://quicktime.apple.com>.

To get optimal performance from your PC using this product read the following body of text and the README that comes with this disc.

MOST ASKED TECHNICAL PROBLEMS :

Sound Fix for SoundBlaster 16 bit audio cards

Contact Creative Labs and ask for the SB16UP.EXE updated driver.

You can download the file by calling the Creative Labs BBS (405) 742 - 6660

ATI Video Cards

You will get a General Protection Fault (GPF) error. To fix this, please contact ATI tech support at (905) 882 - 2600 and ask for the proper settings for your video card model to enable play back of the QuickTime for Windows movie file format.

IBM Aptiva and PS1

1. Control - F1 during boot up - This will launch configuration utility.
2. Go to third page.
3. Disable APM Bios.

Note: The APM Bios will conflict with this Digital Playground product if left enabled.

TRIDENT Video Cards

The latest driver versions for the 9400CXi, 9200CXr, 8900C, 8900CL, 8900D, 9000i and 9000C Trident Chipsets all work with this Digital Playground product. The latest software versions are:

UL6.1 for 9400CXi

UC5.1 for 9200CXr, 8900C, 8900CL, and 8900D

UD5.5 for 9000i and 9000C

To receive these upgraded drivers, contact Trident at:

TEL: 415 691 9211

FAX: 415 691 9260

BBS: 415 691 1016

Packard Bell Users:

Problem : distorted and broken video display

Solution : Packard Bell technicians strongly recommend at least 1 meg of video memory in addition to an SVGA monitor for this Digital Playground product to function properly.

Prior to installing this disc, you should confirm that your system meets the following requirements:

1. Minimum Hardware Requirements:

- A personal computer with an 486 or faster CPU.
- A CPU speed of 100 MHz or higher.
- 16 megabytes of conventional and extended memory. (may work on some systems with only 4MB of RAM)
- A CD-ROM drive supported by Microsoft Windows (access time less than 350ms, and sustained transfer rate of at least 150K per second)
- A hard disk with at least 4 megabytes free for the basic QuickTime for Windows software.

- _ Mouse (or other pointing device) supported by Microsoft Windows.
- _ A ".WAV" compatible sound card supported by Microsoft Windows.
- _ Additional free disk space if you want to keep movies and pictures on your hard disk.

VIDEO PROBLEMS:

Some high-resolution video cards require updated driver software for operation of QuickTime for Windows. If you experience color display problems, Please contact your video board manufacturer to see if newer driver software is available.

If the video display is slow, you may not have enough memory. You can also try adjusting the colors to 64K colors rather than truecolor (16.7 million). This results in faster video display and doesn't affect picture quality.

If you have more questions regarding this product, you may contact us at:

Digital Playground
21115 Devonshire St. #304
Chatsworth, California 91311
U.S.A.
(818) 376-8488
Fax: (818) 376-8489

<http://www.digitalplayground.com>

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